

E-ID CARD RENEWAL

STEP 1



Send an email to

90fss.a1wpcustomerser@us.af.mil

- Tell us if you'd like to renew a:
- Dependent (specify child's age or if card is for spouse) ID card or Retiree ID card
- We will send you a detailed list of instructions as well as a DoD SAFE Document drop-off authorization

STEP 2



Complete the forms attached to your email (sponsor will need milConnect access)

- Take a photo (5x7) against a white/off-white back drop (examples of acceptable photos will be included in your instructions email)

STEP 3



Upload all required documents to the DoD SAFE website using your drop-off authorization link. Your upload must include the below:

- ID Card Renewal Form
- Online Form 1172 (w/sponsor signature)
- Two (2) Forms of ID

STEP 4



Within 7 business days, you will receive an email notification that your ID card is ready for pick up.

- If you have any questions or concerns, please email our org box at 90fss.a1wpcustomerser@us.af.mil